Office of the Legislative Fiscal Analyst

FY 2003 Budget Recommendations

Joint Appropriations Subcommittee for Commerce and Revenue

Insurance Department

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1.0 Insurance Department

Summary

The Insurance Department (UCA 31A-2-101) protects the public by regulating insurance companies and individual agents to assure equitable and competitive business practices.

Financing	Analyst FY 2003 Base	Analyst FY 2003 Changes	Analyst FY 2003 Total
General Fund	4,296,100	76,800	4,372,900
Dedicated Credits Revenue	1,016,900		1,016,900
Beginning Nonlapsing	450,000		450,000
Closing Nonlapsing	(311,300)		(311,300)
Total	\$5,451,700	\$76,800	\$5,528,500
Programs Administration Relative Value Study Insurance Fraud Program Cosmos Project Office of Consumer Health Assistance Total	4,163,100 98,000 1,057,600 133,000 \$5,451,700	41,100 3,200 27,500 5,000 \$76,800	4,204,200 98,000 1,060,800 27,500 138,000 \$5,528,500
FTE/Other			
Total FTE	82		82
Vehicles	7	0	7

Organizational Structure

The Department is divided into seven work sections and is funded from the General Fund. The Department reorganized its work processes along lines of insurance. Activity, function and structure have been regrouped to reduce processing time, improve Department efficiency, and enhance customer service. Traditionally, this grouping has been considered one budget. These funds are offset by fees collected by the Department and which are deposited into the General Fund. Fees are collected for a variety of activities in addition to licensing of agents and brokers.

The *Analyst FY 2003 Base* budget recommendation includes the *Revised Estimate* from FY 2002 as approved by the Executive Appropriations Committee and the following items:

- Adjustment for FY 2002 one-time programs;
- Payroll cost of an extra day in FY 2003;
- Transfers of Market Comparability Adjustments; and,
- Net changes for Internal Service Fund rates.

FY 2003 changes reflect the incremental costs of across the board reductions and annualization of partial budget cuts approved for FY 2002.

2.0 Budget Highlights: Insurance Department

2.1 Insurance Fees

In past years, Insurance has charged fees for every service. This year they propose to consolidate their service fees into two Global Service Fees. For insurance companies, service fees are determined by the amount of premium written in Utah. For all other entities, the service fee is a set fee for all services. The Department generally collects about \$200,000 to \$250,000 more than is appropriated from the General Fund to run the Department. One of their goals is to make the transition bring in at least as much revenue as the old system. They estimate that the new Global Service Fees will bring in about \$144,200 more revenue to the General Fund. The simplified fee system reduces billing and collection costs and is a benefit to the insurance industry and the Department.

They are also proposing pay-for-use fees for the Department's electronic commerce services. Funds from the fees would be dedicated to the Department and limited to paying for the development and implementation of the Department's electronic commerce initiatives.

3.1 Programs: Insurance Department-Administration

Recommendation

The Analyst recommends funding of \$4,204,200 from the General Fund.

Financina	2001 Actual	2002 Estimated	2003	Est/Analyst Difference
Financing			Analyst	
General Fund	3,963,300	4,263,000	4,204,200	(58,800)
General Fund, One-time		(216,900)		216,900
Transfers		72,600		(72,600)
Beginning Nonlapsing	47,900	90,000		(90,000)
Closing Nonlapsing	(90,000)			
Lapsing Balance	(29,100)			
Total	\$3,892,100	\$4,208,700	\$4,204,200	(\$4,500)
Expenditures				
Personal Services	3,422,400	3,841,500	3,844,200	2,700
In-State Travel	2,500	2,300	2,700	400
Out of State Travel	39,300	45,300	45,100	(200)
Current Expense	200,000	78,500	172,200	93,700
DP Current Expense	195,000	241,100	140,000	(101,100)
Capital Outlay	32,900			•
Total	\$3,892,100	\$4,208,700	\$4,204,200	(\$4,500)
FTE/Other				
Total FTE	72	72	72	

Purpose

Administration manages the other divisions and is responsible for budgeting, financial tracking, personnel, actuarial services, and managerial statistics. It has 14 FTEs.

Information Technology is responsible for all of the data processing equipment and maintenance in the department which includes the LAN/WAN. This division has 6 FTEs.

Producer Services has 9 FTEs and is responsible for the issuance and renewal of licenses to all Utah insurance agents and agencies. Licensees qualify through examination. In FY 01, the division issued 6,255 new agent licenses for a total of 37,890.

Financial Examination and Company Licensing/Solvency Division

licenses 1,469 insurance companies to do business in Utah. It also monitors financial strength and solvency. The division is responsible for the financial examination of insurers according to statute. Because not all of the companies are headquartered in Utah, the examiners may spend their time out of state. The Insurance Department is reimbursed by the insurer being examined for all costs incurred during the examination, which includes examiners salaries and benefits. These reimbursements are deposited into the General Fund. Two new examiner positions were authorized for this division in FY 01. The section has 15 FTEs.

Property and Casualty, Health, and Life Divisions function by line of insurance. These divisions handle telephone and walk-in complaints and inquiries from the public. They review and analyze policy forms and rates which are filed by insurance companies, and investigate and resolve alleged violations of the insurance code and rules. These divisions handled 47,832 consumer and licensee inquiries and 2,571 formal complaints in FY 01. The amount of claims recovered for Utah consumers in FY 01 was \$2,009,676. The number of rate/form filings reviewed was 16,914. There were 178 administrative/disciplinary actions taken against agents, agencies and companies. There are a total of 23 FTE's.

Fiscal Year	New Agent Licenses	Forfeiture Collections	Disciplinary Actions	Consumer Claims Recovered 1,400,000
97	4,855	427,880**	369	1,170,000
98	7,147	169,250	335	
99	9,236	271406*	398	1,736,420
00	9,691	261,082	445	897,303
01		133,607	178	2,009,676

^{*} Includes one-time collection of \$100,000 company fine

^{**} Includes one-time collection of \$251,000 company fine

Fisca	New	Eoufoituus	Disciplinar	Claims
Year	Agent Licenses	Forfeiture Collection	y Actions	Claims Recovere d
97	4,855	427,880 **	369	1,400,000
98	7,147	169,250	335	1,170,000
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01		133,607	178	2,009,676

^{*} Includes one-time collection of \$100,000 company fine

COSMOS

The Insurance Department purchased an off-the-shelf management information system. The purpose of the system is to update and integrate insurance processing systems and to implement e-commerce type of transactions. The system is currently on-line.

COSMOS is an application designed for state insurance departments and the insurance industry. The system:

- 1) will promote e-commerce within the industry;
- 2) is compatible with the National Association of Insurance Commissioner (NAIC) initiatives;
- 3) incorporates Internet connectivity;
- 4) should streamline the way the insurance industry, companies, agencies and agents do business; and

^{**} Includes one-time collection of \$251,000 company fine

5) provide uniform treatment of activity and regulation throughout the industry.

3.2 Programs: Bail Bond Insurance Program

Recommendation

The Analyst recommends funding of \$2,800 from the General Fund Restricted – Bail Bond Surety Administration Account. These funds are restricted by statute for this program's purposes.

Financing	2001 Actual	2002 Estimated	2003 Analyst	Est/Analyst Difference
GFR - Bail Bond Surety Admin	15,000	22,100	22,100	
Lapsing Balance	(13,700)	(17,800)	(19,300)	(1,500)
Total	\$1,300	\$4,300	\$2,800	(\$1,500)
Expenditures				
Personal Services	300	500	500	
In-State Travel		200	800	600
Out of State Travel	500	2,100	1,500	(600)
Current Expense	500	1,500		(1,500)
Total	\$1,300	\$4,300	\$2,800	(\$1,500)

Purpose

The Insurance Department regulates the bail bond surety industry and bail bond agents operating in Utah (Title 31A-23-35). This requires them to ensure that all bail bond sureties and bail bond agents demonstrate adequate preparation, competency, and practice honesty and integrity. The Department is to ensure that Utah has a strong bail bond surety insurance market that actively supports the needs of our citizens, judiciary, and law enforcement organizations for reliable bail bond sureties, bail bond agents, and bail bonds at competitive prices. Assistance is provided to the public through information and education. The Department investigates and prosecutes unprofessional conduct by bail bond sureties or bail bond agents. Staff is provided to the Bail Bond Surety Oversight Board who reviews new licensing applications and reviews complaints.

\$15,000 in Restricted Revenue from fees and penalties is used for staff and board expenses.

3.3 Programs: Office of Consumer Health Assistance

Recommendation

The Analyst recommends funding of \$138,000 in General Fund.

Financing General Fund	2001 Actual 114,900	2002 Estimated 138,000	2003 Analyst 138,000	Est/Analyst Difference
Total	\$114,900	\$138,000	\$138,000	\$0
Expenditures				
Personal Services	109,900	132,900	128,400	(4,500)
In-State Travel	600	1,100	1,100	
Out of State Travel	1,900	900	600	(300)
Current Expense	2,500	3,100	7,900	4,800
Total	\$114,900	\$138,000	\$138,000	\$0
FTE/Other		· ·	_	
Total FTE	. 3	3	3	

Purpose

The program educates health care consumers by producing, collecting, disseminating educational materials, and summarizing the information gathered.

Performance Measures

Fiscal Year	Inquiries Handled	Complaint Files Opened	Complaint Files Closed	Telephone Inquiries Handled	Walk-in Inquiries Handled
00	10,084	384	357	4,690	31
01	14,899	349	366	14,605	43

3.4 Programs: Insurance Department-Insurance Relative Value Study

Recommendation

The Analyst recommends a budget of \$98,000. Funding is made from Dedicated Credits collected from insurance companies.

2001	2002	2003	Est/Analyst
Actual	Estimated	Analyst	Difference
55,100	55,000	55,000	
392,800	361,900	354,300	(7,600)
(361,900)	(354,300)	(311,300)	43,000
\$86,000	\$62,600	\$98,000	\$35,400
86,000	62,600	98,000	35,400
\$86,000	\$62,600	\$98,000	\$35,400
	Actual 55,100 392,800 (361,900) \$86,000	Actual Estimated 55,100 55,000 392,800 361,900 (361,900) (354,300) \$86,000 \$62,600 86,000 62,600	Actual Estimated Analyst 55,100 55,000 55,000 392,800 361,900 354,300 (361,900) (354,300) (311,300) \$86,000 \$62,600 \$98,000 86,000 62,600 98,000

Purpose

Under UCA 31A-22-307, the Relative Value Study is to determine the reasonable value of medical expenses. It is funded by a 0.01 percent tax on motor vehicle liability, uninsured motorist, and personal injury protection insurance premiums. These funds are collected by the Tax Commission as Dedicated Credits and are made non-lapsing in the Utah Code. The study is produced by Relative Value Studies, Inc. of Denver. The contract to do the study is rebid every three years. The Department charges \$10 per copy.

More Dedicated Credits have been collected over the years than are needed to fund the study. The collection rate was reduced by the 1997 Legislature. Increased population and improved collections have maintained more than sufficient revenue to fund the biennial study.

3.5 Programs: Insurance Department-Fraud Division

Recommendation

The Analyst recommends \$1,060,800.

Financing	2001 Actual	2002 Estimated	2003 Analyst	Est/Analyst Difference
General Fund			3,200	3,200
Dedicated Credits Revenue	956,800	960,000	961,900	1,900
Beginning Nonlapsing	221,900	186,300	95,700	(90,600)
Closing Nonlapsing	(186,300)	(95,700)		95,700
Total	\$992,400	\$1,050,600	\$1,060,800	\$10,200
Expenditures				
Personal Services	481,300	563,400	568,000	4,600
In-State Travel	2,400	3,100	3,200	100
Out of State Travel	14,600	7,700	6,600	(1,100)
Current Expense	443,300	456,400	464,000	7,600
DP Current Expense	21,800	20,000	19,000	(1,000)
DP Capital Outlay	13,500			
Capital Outlay	15,500			
Total	\$992,400	\$1,050,600	\$1,060,800	\$10,200
FTE/Other				
Total FTE	9	9	9	
Vehicles	·		7	7

Purpose

The 1994 Legislature created the Insurance Fraud Act (UCA 31A-31-101 through 108). This division conducts criminal investigations and prosecutes insurance fraud violators. Nationwide, insurance fraud is estimated at over \$3 billion. The program is funded by assessments made on insurers according to the amount of business they do in Utah:

Total Utah Premiums	Assessment
\$1,000,000 or less	\$75
\$1,000,000 to \$2,500,000	\$263
\$2,500,000 to \$5,000,000	\$563
\$5,000,000 to \$10,000,000	\$1,125
\$10,000,000 to \$50,000,000	\$4,500
More than \$50,000,000	\$11,250

These funds are collected as Dedicated Credits that are designated non-lapsing in the Utah Code.

Performance Measures

Cases are increasing. The number of prosecutions is limited by staff time and resources.

Fiscal	Cases	Investigations	Sentences
Year	Opened	Completed	Handed Down
95	111	42	13
96	101	37	31
97	121	64	26
98	143	65	28
99	132	63	50
00	153	46	37
01	240	153	. 60

3.6 Programs: Insurance Department-Title Insurance

Recommendation

The Analyst recommends funding of \$44,700 from Dedicated Credits and Non-lapsing Balances.

Financing	2001 Actual	2002 Estimated	2003 Analyst	Est/Analyst Difference
Dedicated Credits Revenue	59,200	50,000	50,200	200
Beginning Nonlapsing	36,000	61,400	58,900	(2,500)
Closing Nonlapsing	(61,400)	(58,900)	(56,200)	2,700
Total	\$33,800	\$52,500	\$52,900	\$400
Expenditures				
Personal Services	30,000	49,000	49,300	300
In-State Travel	2,400	2,100	2,200	100
Out of State Travel	100	500	500	
Current Expense	1,300	900	900	
Total	\$33,800	\$52,500	\$52,900	\$400
FTE/Other				
Total FTE	1	1	1	

Purpose

The 1998 Legislature passed House Bill 265, Title Insurance Amendments, which created Utah Code 31A-23-315. The new law allows an assessment on title insurance companies and agencies to pay for any cost or expense incurred by the Department in administration, investigation and enforcement of code provisions as related to the marketing of title insurance. The need to regulate the marketing of title insurance has been realized by the title insurance industry and the Department. This program provides an additional qualified person who will respond to industry complaints. This program is time limited with a sunset repeal date of July 1, 2001. It is anticipated that the sunset date will be extended during this legislative session.

Performance Measures

The performance measures are:

Fiscal Year	Investigations	Fines Collected	Discplinary Actions or Letters	Education Classes/ Presentations
99	11	\$9,250	7	30
00	47	\$34,350	12	21
01	62	\$74,550	49	13

3.7 Programs: Insurance Department-Fees

The Insurance Department has a listing of fees that must be approved and included into the Appropriations Act. The following fees are recommended for FY 2002.

	FY 2002 Current	FY 2003 Proposed		FY 2002	Projected Revenue
Fee Title	Rate	Rate	Difference	Units	Change
Global licene fees for admitted insurers					
Certificate of Authority (CA)-initial license application	500	1,000			
Continuation of CA-renewal	50	300			
Reinstatement of CA	500	500			
Redomestication Filing	750	750			
Amendment to CA	100	100			
Amendment to Articles/Bylaws	25	25			
Filing Annual Statement	250	250			
Form A Filing	1,500	<u>250</u>			
Form B Filing	25	25			
Form D Filing	100	100			
Stock Solicitation Permit, not SEC	1,000	1,000			
Stock Solicitation Permit, Private/SEC	250	250			
Application for Accredited Reinsurer	500	500			
Accredited Reinsurer Renewal	250	250			
Application for Trusteed Reinsurer	500	500			
Trusteed Reinsurer Renewal	250	250			
Ind. License to Solicit w/Stock Permit	50	50			
Annual Statement & Renewal of Fraternal	50	50			
Certificate of Authority-reinstatement	<u>500</u>	1,000			
Certificate of Authority-amendment	<u>100</u>	<u>250</u>			
Form A Filing	<u>1,500</u>	2,000			
Redomestication Filing	<u>750</u>	2,000			
Organizational Permit for Mutual Insurance	500	1,000			
Registered Agent	10	10			
Insurer Examinations (not a fee but examination revenue from insurers					
Risk Retention Group Annual Statement	250	250			
Surplus Lines Application	500	500			
Surplus Lines Annual Statement	500	500			
Rate Service Org License	250	250			
Rate Service Org Renewal	50	50			
Risk Purchasing Group Initial/Renewal	100	100			
Global service fee for admitted insurer					
based on Utah premium volume shown in most current					
year's annual statement filing					
Zero premium volume					
More than \$0 to less thatn \$1M premium volume		700			
\$1M to less than \$3 M premium volume		<u>1,100</u>			
\$3 M to less thant \$6M premium volume		<u>1,550</u>			
\$6M to less than \$11M premium volume		<u>2,100</u>			
\$11M to less than \$15M premium volume		<u>2,750</u>			
\$15M to less than \$20M premium volume		<u>3,500</u>			
\$20M or more in premium volume		4,350	•		
Amendment to Articles/Bylaws	25				

	FY 2002 Current Rate	FY 2003 Proposed Rate	Difference	FY 2002 Units	Projected Revenue Change
Power of Attorney	10	10	Difference	CHILD	Change
Registered Agent	10		-		
Affixing Commissioner's Seal	10				
Authorization to Appoint and Remove	10				
Agent Appointment/Term/Renewal	12				
Life Illustration Certification Filing	30				
Filing Policy Forms/Rates/Rules	20				
Workers Comp Schedule	5				
Insurer Examinations (not a fee but reimbursement for					
examiner costs from insurers)					
Global license fee for non-admitted insurer; other					
accredited/trusteed reinsurer					
Non-admitted and accredited/trusted reinsurer-initial					
license application	<u>500</u>	1,000			
Non-admitted and accredited/trusteed renewal	<u>250</u>	<u>300</u>			
Non-admitted and acccredited/trusteed reinstatement		1,000			
Resident and Nonresident Producer License (initial & renewal)	60	60			
Resident and Nonresident Producer License (late renewal fee) *	θ	120	120	<u>0</u>	<u>0</u>
Resident and Nonresident Producer License (reinstatement of lapsed license fee) *	θ	170	170	<u>0</u>	<u>0</u>
Res and Nonres Limited Line Producer License (initial and					
renewal)	45	45			
Resident and Nonresident Limited Line Agent License (late renewal fee) *	θ	90	90	<u>0</u>	<u>0</u>
Resident and Nonresident Limited Line Agent License					
(reinstatement of lapsed license fee) *	θ	140	140	θ	0
Res and Nonres Agency License (initial and renewal)	60	60			
Resident and Nonresident Agency License (late renewal fee) *	θ	120	120	θ	θ
Resident and Nonresident Agency License (reinstatement of lapsed license fee) *	• • • • • • • • • • • • • • • • • • •	170	170	θ	. 0
Other org-initial license application	<u>250</u>	250	170	•	. •
Other org-renewal	<u>250</u> 100	<u>200</u>			
Other org-reinstatement	100	250 250			
Surplus Lines Annual Statement	500	<u>230</u>			
Risk Retention Group Annual Statement	250				
Rate Service Org Renewal	250				•
Risk Purchasing Group Initial/Renewal	100				
Global service fee for non-admitted insurer; other	100				
organizations; accredited/trusteed reinsurer					
Global individual license fee					
Initial, express initial, or renewal if renewed prior to					
renewal deadline	<u>60</u>	<u>70</u>			
Renewal-renewed 1-30 days after renewal date and	<u>00</u>	<u>70</u>			
prior to lapse date	<u>120</u>	140			
Reinstatement of lapsed license2-12 months after	120	170			
renewal deadline	<u>170</u>	<u>190</u>			
Initial or renewal if renewed prior to renewal deadline	45	45			
2. 1010 and 11 10110 not prior to renewal deadline	72	1 2			

	FY 2002 Current Rate	FY 2003 Proposed Rate	Difference	FY 2002 <u>Units</u>	Projected Revenue Change
Renewal -renewed 1-30 days after renewal date and					
prior to lapse date	90	<u>90</u>			
Reinstatement of lapsed license 2-12 months after					
renewal deadline	<u>140</u>	<u>140</u>			
Addition of producer classification or line of authority					
to ind producer license	<u>25</u>	<u>25</u>			
Global full line and limited line agency license fee					
Res/non-res initial or renewal license if renewed prior					
to renewal deadline	<u>60</u>	<u>75</u>	•		
Renewal-renewed 1-30 days after renewal date and					
prior to lapse date	120	150			
Reinstatement of lapsed license 2-12 months after					
renewal deadline	<u>170</u>	200			
Addition of producer classification or line of authority	. —				
to ind producer license	<u>25</u>	<u> 25</u>			
to ma product. Inchies					
Health ins purchasing alliance per annual license period					
Res/non-res initial or renewal license if renewed prior					
to renewal deadline		<u>500</u>			
Renewal-renewed 1-30 days after renewal date and					
prior to lapse date		<u>750</u>			
Reinstatement of lapsed license 2-12 months after					
after renewal deadline		800			
Continuing education fees					
CE provider initial or renewal license, if renewed prior to					
renewal deadline	<u>100</u>	<u>250</u>			
CE provider renewal lic-renewed 1-60 days after renewal					
date and prior to lapse		<u>300</u>			
CE provider reinstatement of lapsed license 3-12 months					
after renewal date		<u>350</u>			
CE provider post approval	<u>25</u>	<u>25</u>			
Addition of Producer Classification or Line of Authority	25	25			
Agent Appointment/Term/Renewal	12	12			
Agency Designee Appt/Term/Renewal	12	12			
Continuing Ed Fee, per individual	10	10			
CE Provider Application or Renewal	100	100			
CE Course Post Approval (\$5/hour with minimum of \$25)	25	25			
Filing Policy Forms/Rates/Rules	20	20			
Workers' Comp Schedule	5	5			
Life Illustration Certification Filing	30	30			
Other fees					
Photocopy, per page	25 cents	25 cents			
Copy complete Annual Statement/ Copy	40	40			
Prod of lists-printed/page	<u>1</u>	· <u>1</u>			
Prod of lists-electronic 1-500 records	<u>50</u>	<u>50</u>			
Pro of lists-elec-over 500 records/rec	0.10	0.10			
Affixing Commissioner's Seal	10	10			
Accepting Service of Legal Process	10	10			
Annual Report to Governor	10	0			
Mailing Lists, per page	1	1			

		FY 2002 Current <u>Rate</u>	FY 2003 Proposed <u>Rate</u>	<u>Difference</u>	FY 2002 <u>Units</u>	Projected Revenue <u>Change</u>
Electronic Format List, minimum fee		50	50			
Returned Check Charge Compliance & Enforcement Fines (not a fee, but fines collected from agents, agencies & cost)	l	20	20			
TOTAL GENERAL FUND REVENUE						
Dedicated credit fees	11	. 10				
Fraud Assessment (dedicated credit; estimate of revenue to be c						
Title Assessment (dedicated credit; estimate of revenue to be co Relative Value Study (dedicated credit)	niect	ed from asses	•			
Utah insurance code book		10 <u>25</u>	10			
Mailing fee for books		<u>23</u> 3	<u>25</u>			
Electronic commerce dedicated fees		2	<u>3</u>			
E-commerce and internet technology services fee-insurer			<u>75</u>			
E-commerce and internet technology services fee-other			. <u>13</u>			
organization			50			
E-commerce and internet technology services fee-agency		•	100			
E-commerce and internet technology services-fee-producer			<u>5</u>			•
Electronic transaction fee			<u>3</u>			
Non-electronic payment fee			<u>5</u>			
TOTAL DEDICATED FEE REVENUE			-			
Restricted revenue fees						
Bail bond agency/annual lic period						
Resident initial or renewal license if renewed prior						
to renewal deadline (restricted revenue)		<u>500</u>	<u>250</u>			
Renewal license-renewed 1-30 days after renewal date						
and prior to lapse (restricted revenue)		<u>750</u>	<u>500</u>			
Reinstatement of lapsed license 2-12 months after renewal						
deadline (restricted revenue		<u>800</u>	<u>600</u>			
Bail Bond Surety License (initial or renewal) (restricted revenue	>)	500	500			
Bail Bond Surety License (late renewal fee) (restricted revenue)	<u>.*</u>	0	750			
Bail Bond Surety License (reinstatement of lasped license) (restricted revenue) *		θ	800			

4.0 Tables: Insurance Department

4.1 Funding History

	1999	2000	2001	2002	2003
Financing	Actual	Actual	Actual	Estimated	Analyst
General Fund	3,392,600	3,755,800	4,078,200	4,428,500	4,372,900
General Fund, One-time			. ,	(216,900)	
Dedicated Credits Revenue	868,800	893,200	1,011,900	1,015,000	1,016,900
Transfers	(5,800)			72,600	
Beginning Nonlapsing	661,000	755,400	1,071,600	715,500	450,000
Closing Nonlapsing	(755,400)	(662,600)	(715,500)	(450,000)	(311,300)
Lapsing Balance	(64,900)		(29,100)		
Total	\$4,096,300	\$4,741,800	\$5,417,100	\$5,564,700	\$5,528,500
Programs					
Administration	3,296,900	3,710,900	3,892,100	4,208,700	4,204,200
Relative Value Study	28,900	47,400	86,000	62,600	98,000
Insurance Fraud Program	770,500	911,500	992,400	1,050,600	1,060,800
Cosmos Project	•		331,700	104,800	27,500
Office of Consumer Health Assistance		72,000	114,900	138,000	138,000
Total	\$4,096,300	\$4,741,800	\$5,417,100	\$5,564,700	\$5,528,500
Expenditures					
Personal Services	3,200,400	3,739,400	4,013,600	4,537,800	4,540,600
In-State Travel	3,000	5,600	5,500	6,500	7,000
Out of State Travel	59,500	54,700	55,800	53,900	52,300
Current Expense	612,400	664,400	737,200	600,600	738,900
DP Current Expense	182,700	242,100	240,700	365,900	186,500
DP Capital Outlay	10,000	12,300	315,900		•
Capital Outlay	28,300	23,300	48,400		
Total	\$4,096,300	\$4,741,800	\$5,417,100	\$5,564,700	\$5,525,300
FTE/Other					
Total FTE	75	77	84	82	82
Vehicles	75	,,	7	02	7

4.1 Tables: Insurance Department - Bail Bond Surety Program

Financing	1999 Actual	2000 Actual	2001 Actual	2002 Estimated	2003 Analyst
GFR-Bail Bond Surety Admin	15,000	15,000	15,000	22,100	22,100
Closing Nonlapsing	(9,500)				
Lapsing Balance	, ,	(11,200)	(13,700)	(17,800)	(19,300)
Total	\$5,500	\$3,800	\$1,300	\$4,300	\$2,800
Programs					
Bail Bond Program	5,500	3,800	1,300	4,300	2,800
Total	\$5,500	\$3,800	\$1,300	\$4,300	\$2,800
Expenditures					
Personal Services	1,900		300	500	500
In-State Travel	1,200	200		200	800
Out of State Travel	500	2,100	500	2,100	1,500
Current Expense	1,900	1,500	500	1,500	·
Total	\$5,500	\$3,800	\$1,300	\$4,300	\$2,800

4.2 Tables: Insurance Department – Title Insurance Program

Financing	1999 Actual	2000 Actual	2001 Actual	2002 Estimated	2003 Analyst
Dedicated Credits Revenue	46,500	43,100	59,200	50,000	50,200
Beginning Nonlapsing		29,100	36,000	61,400	58,900
Closing Nonlapsing	(29,200)	(36,000)	(61,400)	(58,900)	(56,200)
Total	\$17,300	\$36,200	\$33,800	\$52,500	\$52,900
Programs					
Title Insurance Program	17,300	36,200	33,800	52,500	52,900
Total	\$17,300	\$36,200	\$33,800	\$52,500	\$52,900
Expenditures					
Personal Services	12,400	33,900	30,000	49,000	49,300
In-State Travel	500	1,000	2,400	2,100	2,200
Out of State Travel		1,000	100	500	500
Current Expense	300	300	1,300	900	900
DP Current Expense	4,100				
Total	\$17,300	\$36,200	\$33,800	\$52,500	\$52,900